## NEW BEDFORD JEWISH CONVALESCENT HOME 200 Hawthorn Street, New Bedford, MA 02740

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For Immediate Release

## NEW BEDFORD JEWISH CONVALESCENT HOME AWARDED DEFICIENCY-FREE SURVEY FROM MASSACHUSETTS DEPARTMENT OF PUBLIC HEALTH

New Bedford, MA; July 2018.... The Bedford Jewish Convalescent Home(NBJCH) has been found deficiency free by the Massachusetts Department of Public Health(DPH). NBJCH was surveyed in June 2018. This finding reflects NBJCH's high standards, commitment to quality and exacting compliance with regulations to ensure the highest level of care and resident well-being. The non-profit, 80-bed skilled nursing and rehabilitation center is certified by the Joint Commission and is recognized as one on the premier care facilities in the state.

Since its founding 52 years ago, the New Bedford Jewish Convalescent Home has been committed to providing the highest quality of care and services for its residents. Carol Trudeau, has made quality care the watchword of her nearly 30 year tenure as Administrator, inspiring the staff to embrace total quality improvement and work to provide quality care and service that exceeds the expectations of residents and families. "The New Bedford Jewish Convalescent Home was founded on the premise of providing the highest quality of care. The DPH survey results attest to our administration and staff's continued commitment to quality and compassionate care. Because of their efforts we are recognized throughout the state and the entire New England region as an outstanding provider of skilled nursing and rehabilitative care," says Stanley Levine, NBJCH President.

The survey, which is conducted by the Massachusetts Department of Health Bureau of Health Care Quality, a Division of Health Care Licensure and Certification, is available to consumers to help evaluate the quality of care provided by the state's Medicare and Medicaid certified nursing homes. The Division inspects nursing homes at least every 9 -15 months to assess compliance with federal standards of care such as adequacy of staffing, quality of care and cleanliness of facilities. The unannounced surveys are conducted by health care professionals including registered nurses, licensed social workers and dieticians. A vast array of quality issues are covered and include a detailed review of records and interviews with residents and families.

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Because the Division's reports are technical in nature, the Division has created a tool -Search for a Nursing Home - to make the survey results more available and understandable to consumers. The tool uses existing data collected through the Division's surveys and consumers can evaluate and compare facilities in five categories: administration, nursing, resident rights, kitchen/food services, environment. Consumers can use these reports to compare a nursing homes performance to the performance of other nursing homes when making a care choice for themselves or their loved ones.

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The New Bedford Jewish Convalescent Home is a non-profit, nonsectarian, skilled nursing facility that has provided exceptional nursing and rehabilitation care for over 52 years to member of the Southcoast communities. Nursing services provide both skilled and non-skilled care twenty-four hours a day. Using an interdisciplinary approach, the rehabilitation program treats the whole person by combining physical therapy, occupational therapy and speech therapy in concert with nursing care to help residents function at the safest and highest level within their ability. Additionally, NBJCH provides a full range of stimulating activities to ensure that each resident's physical, cognitive, social and spiritual needs are met.

NBJCH is certified by the Joint Commission and has been formally recognized by the American Health Care Association (AHCA)/National Centers for Assisted Living (NCAL) as part of the AHCA/NCAL's Quality Initiative Recognition Program (QIRP).

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